**SUSAN MAHARJAN**

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**Education**

Bachelor of Science in Computer Science and a System Management minor May 2021 Northwest Missouri State University (Northwest), Maryville, MO 64468 GPA: 3.58

**Experience**

**Technology Support Assistant/** Northwest

* Support setting up new users accounts, profiles and resolving password issues
* Document and analyze call logs to spot trends and underlying issues

**Desk Assistant/**, Northwest August 2018-Present

* Communicate with hall director, resident assistant, university police, facility services, custodial, and residents as required while handling the desk work
* Provide desk service in 7 residential buildings with approximately 200-500 students in each

**Residential Assistant**/ South Complex, Northwest August 2018-May 2020

* Create, plan, and implement 6 social and recreational programs, and 3 educational and developmental programs every semester
* Manage various administrative duties in the hall front desks including maintenance requests, incident reports and room transfers

**Proctor**/ Computer science Department, Northwest February 2018- August 2018

* Co-ordinated with instructor to run the exam smoothly
* Prepared the computers and seats for exam

**Learning intern**/ WeBlackSheep, Kathmandu, Nepal August 2016 - October 2016

* Learned responsive web applications, Adobe Photoshop, illustrator and made business cards, flyers, logos and visual representations of the website
* Researched and learned the new website trends in the market
* Attended meetings and learned to communicate with clients, discuss about their requirements, discuss the price and negotiate, provide information and updates about their websites

**Platforms used**: GitHub, Visual Studio Code, Visual paradigm, Hadoop, Kafka, Splunk, Spark, ProDiscover Basic, OSForensics, NetBeans, Visual Studio, Statistical Analysis System, Jupiter notebook, MySQL, MongoDB,

**Languages used:** JAVA, Python, HTML, CSS, JAVA script, SQL, Scala

**Activities**

* Association for Computing Machinery August 2017-Present
* Upsilon Pi Epsilon August 2020-Present
* Northwest Hackathon 2020 September 2020
* UNICEF at Northwest August 2018-2020  
  Secretary August 2019-2020
* Evergy Programming Contest   
  Second place November 2019
* ICPC North Central North America Programming Contest November 2018